



[Rogue Traders (Selby Area)]

Selby Police would like to remind local residents to remain vigilant of rogue traders in the area. Rogue traders will offer to carry out work on your property such as roofing, guttering work, driveway/patio re-surfacing and other general house repairs. They are usually not qualified, are un-reliable and will carry out poor quality work - that's if they actually finish the job! Here are some tips to help you spot the difference between a rogue trader and a genuine company....

They will not carry any identification for the company they claim to work for.

They will not put their quote or estimate in writing

They will be keen to start the job straight away

They won't be able to offer you any details about their business such as an address or telephone number

They only accept cash.

Two current pieces of legislation worth knowing are:

The Consumer Protection from Unfair Trading Regulation 2008 which prohibits any misleading statements or aggressive practices.

The Consumer Contracts (Information, Cancellation and Additional Charges)

Regulations 2013 requires that a Trader gives a 14 day cooling off period for goods and services costing more than £42. This is a legal requirement and must be given.

If you feel that you have been approached by a rogue trader please call North Yorkshire Police on 101 to report this.

Please do not reply directly to, or report incidents to, the sender of Ringmaster messages as this will incur a delay in dealing with your response. To report non emergency incidents or to respond to a request for information please call Tel No 101 or email force.control@northyorkshire.pnn.police.uk and include your full contact details. If providing information please quote the related incident reference number detailed in the Ringmaster message. If you prefer to remain anonymous you can contact Crimestoppers with information. In emergencies always dial 999. Thank you.

